

2-1-1 WANTS YOU



Become a 2-1-1 Volunteer

Be a part of the statewide movement to make it easier for people to find help, information and support, simply by dialing 2-1-1.

We are seeking volunteers for the following opportunities:

Helpline Specialist

When people dial 2-1-1 looking for help or information, a trained Helpline Specialist talks with them to understand their needs and uses a special online database to identify resources that can help. 2-1-1 specialists also provide active listening and crisis intervention services.

Database Specialist

The 2-1-1 database contains information about thousands of agencies services and programs that offer help. It is constantly refined and updated to include the most current and complete information possible. Database volunteers help us gather and enter resource data.

Marketing/PR Specialist

Help us get the word out about 2-1-1! We need volunteers to: staff our 2-1-1 booth at community events; make presentations; distribute promotional materials; and prepare mailings.

To volunteer, dial 2-1-1, ext. 4111, or email bfrankel@211firstcall.org.