

If you're a good listener and have a sincere desire to help people

2-1-1 WANTS YOU



Be a part of the statewide movement to make it easier for people to find the help, information and support they need, simply by dialing 2-1-1.

Be a 2-1-1 Volunteer Community Resource Specialist

Benefits

- Receive valuable training
- Gain experience in assisting all kinds of people with diverse needs
- Learn about the exciting field of Human Services
- Develop your problem solving skills by helping real people with real problems
- Work in a friendly, professional office environment in Parsippany, NJ
- Enjoy flexible hours

Qualifications

- Good telephone manner
- Compassionate, nonjudgmental attitude
- Basic computer skills
- Good listener
- Resourcefulness
- Ability to speak Spanish is a plus
- Social services experience desirable

What does a 2-1-1 Community Resource Specialist do?

When someone dials 2-1-1 looking for help or information, a trained community resource specialist talks with the caller to understand his needs and searches for resources that can help using a special database containing thousands of agencies services and programs. 2-1-1 services also include active listening and crisis intervention.

To volunteer, dial 2-1-1 or email cgonzalez@211firstcall.org, or, for more information visit www.211firstcall.org